

COVID-19 Office Reopening and Precautions

We're happy to announce that our office has reopened to treat all our patients as per the latest guidance of the Illinois Department of Public Health (IDPH). Thank you so much for your support during this difficult time.

Please note that as a result of COVID-19, we have updated some of our daily procedures. You'll still receive the same great service from our dedicated team, however to ensure the safety of all our patients we've implemented changes.

For example:

- Our office will communicate with you beforehand to ask some screening questions. You'll be asked those same questions again when you are in the office.
- We have hand sanitizer that we will ask you to use when you enter the office. You will also find some in the reception area and other places in the office for you to use as needed.
- We may ask you to wait in your car or enter the office with only 1 family member
- We will check your temperature and oxygen level
- You may see that our waiting room will no longer offer magazines, children's toys, coffee and so forth, since those items are difficult to clean and disinfect.
- Appointments will be managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointment.
- We will do our best to allow greater time between patients to reduce waiting time
- Office staff will be wearing Personal Protective Equipment (PPE) as recommended by the Illinois Department of Public Health (IDPH) and other agencies.

While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our practice and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable. We want to tell you about the infection control procedures we follow in our practice to keep patients and staff safe.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued. We do this to make sure that our infection control procedures are current and adhere to each agencies' recommendations.

Again, thank you so much for your support. We're happy to continue serving you, and can't wait to see your smile!

Yours in Best of Oral Health

Rani Seeth, DDS